

Oversight Committee Third Quarter Progress Report

January 20, 2011

Recommendations	Progress	Complete	In Progress
Missing Person's Investigations			
Create a Missing Persons Unit-(Rec. # 1)	<ul style="list-style-type: none"> • A Missing Person's Unit has been created. • A Police Officer has been assigned to coordinate intelligence reports on reported missing persons to share resources. • The Officer's assigned duties include the collection, analysis, and dissemination of information related to people reported missing. • Each district has an officer assigned to coordinate missing person's investigations. 	✓	
Relocation of missing person's liaison to the Fusion Center-(Rec. # 2).	<ul style="list-style-type: none"> • A police Officer has been assigned to the Fusion Center to facilitate sharing of intelligence and collaboration of resources amongst the five county regions served by The Fusion Center. 	✓	
Revise and update the Missing Persons GPO to include better practices used by Comparison Police Departments and create a nationally recognized best practice for the investigation of missing persons-(Rec. # 3).	<ul style="list-style-type: none"> • The General Police Order concerning missing persons has been revised and separated into Juvenile and Adult GPOs. The Orders were reviewed by the members of this committee. 	✓	
Create a Missing Person's Website-(Rec. # 4)	<ul style="list-style-type: none"> • Missing person's hotline has been established and appears on the CPD Website and on Channel 20. 	✓	
Sex Crimes			
Revise and update the Sex Crimes GPO to include better practices used by Comparison Police Departments and create a nationally recognized best practice for the Investigation of sex crimes-(Rec. # 5).	<ul style="list-style-type: none"> • The Cleveland Rape Crisis Center is providing consultation to CPD in the development of the GPO and other policies relevant to the investigations of sex crimes. • The revised Sex Crimes GPO will consider practices identified in this report. 		✓
Immediately implement a communications system in the existing Sex Crimes Unit to provide victims more timely access to detectives and to give detectives better options to contact victims-(Rec. # 6).	<ul style="list-style-type: none"> • As of July 13, 2010, all Sex Crimes Detectives were provided e-mail accounts. • In 2011 the "The DataMaxx Project" will give all CPD staff e-mail access. • Chief McGrath has assigned The Inspections Unit to audit communications on a quarterly basis and will reveal the results of the audit to the committee. 	✓	
Implement web-based electronic case management system in the Sex Crimes Unit-(Rec. # 7).	<ul style="list-style-type: none"> • Database was developed and is currently being tested and utilized by the detectives in the Sex Crimes Unit. 	✓	

Recommendations	Progress	Complete	In Progress
Improve the physical environment for victims making sex crimes reports and statements at the district level and in the Sex Crimes Unit-(Rec. # 8).	<ul style="list-style-type: none"> The Family Justice Center Initiative is a major project that will centralize police response to victims of crime. There are plans to improve and make more comfortable the setting where victims report their crimes. Some Districts have already made improvements to ensure privacy to victims. 		✓
Provide an administrative professional to serve as office personnel in the Sex Crimes Unit-(Rec. # 9).	<ul style="list-style-type: none"> A person has been identified for re-assignment to the Sex Crimes Unit to work in this capacity. 		✓
Dedicate a detective from the Sex Crimes Unit to work on the newly created Violent Crimes Task Force under the jurisdiction of the Federal Bureau of Investigation - (Rec. # 10).	<ul style="list-style-type: none"> Three Division of Police officers have been assigned to the Violent Crimes Task Force. 	✓	
Expand the City of Cleveland Municipal Prosecutor's Domestic Violence Unit to include sex crimes-(Rec. # 11).	<ul style="list-style-type: none"> The following city prosecutors were assigned to the Sex Crimes Unit: Joan Bascone, Edward Buelow, Lorraine Coyne, Bryan Fritz, Stephanie Jerlstrom, and Aric Kinast. A CRCC advocate is also working within sex crimes unit. 	✓	
Cleveland Department of Law should provide a City Prosecutor to serve as Police Legal Advisor to the Sex Crimes Unit for consultation and case preparation review-(Rec. # 12).	<ul style="list-style-type: none"> The following city prosecutors were assigned to the Sex Crimes Unit and will rotate the PLA position: Joan Bascone, Edward Buelow, Lorraine Coyne, Bryan Fritz, Stephanie Jerlstrom, and Aric Kinast 	✓	
Re-negotiate the Collective Bargaining Agreement between the City of Cleveland and the Cleveland Police Patrolmen's Association (the "CBA") to allow the assignment of officers into the Sex Crimes Unit based on skill-set, performance, and experience-(Rec. # 13).	<ul style="list-style-type: none"> This issue is being addressed on an on-going basis. 		✓
Review the Memorandum of Understanding between the Cuyahoga County Department of Children and Family Services regarding referrals to the Sex Crimes Unit-(Rec.#14)	<ul style="list-style-type: none"> Still under review due to County Government restructuring. 		✓

Recommendations	Progress	Complete	In Progress
Implement mandatory training on best practices in report-taking and investigation of missing persons and sex crimes-(Rec. # 15).	<ul style="list-style-type: none"> The following eight hour trainings are scheduled for personnel in both units: January 24, 2011 “Non-stranger Sexual Assault Response and Investigation January 25, 2011 Identifying Sex Offenders; Tools for Interview. In-service and outside agency training is being offered. 	✓	
Relationship between the police and the community			
Create and deliver training to all CPD personnel on customer service in order to improve the interaction between the public and the CPD, and the Public’s perception of the CPD-(Rec. # 16).	<ul style="list-style-type: none"> The Police Academy provided an abbreviated version of customer service training in the 2010 In-Service Training program. The 2011 In-Service Training program includes enhanced customer service training. The acronym S.E.R.V.I.C.E. (Satisfaction, Effective, Responsive, Value, Integrity, Competence, Efficiency) will replace the Division value statements 	✓	
Provide training on unique issues facing marginalized populations to police officers and dispatchers-(Rec. # 17).	<ul style="list-style-type: none"> The 2011 In-Service Training program includes unique issues facing marginalized populations. The training will be revised and repeated every two years. Video roll call tapes are being developed. The Cleveland Rape Crisis Center is assisting in the delivery of training to Division members on the following: An IACP model of Violence Against Women Institute; sexual assault investigations, human trafficking, underserved populations; development and delivery of a unity of instruction addressing sexual assault. 	✓	
Contract with an external agency to conduct an initial audit of CPD’s operations for quality assurance 12 months after implementing the Commission’s recommendations-(Rec. # 18).	<ul style="list-style-type: none"> Wilson Research Strategies is contracted to conduct an audit. Internal funding from CPD is identified for this. 		✓
Utilize the Civilian Police Review Board as an oversight body to review the CPD’s handling of missing persons and sex crimes investigations on an ongoing basis-(Rec. # 19).	<ul style="list-style-type: none"> Office of Professional Standards Administrator Bledsoe and Command Staff members will establish guidelines for the quarterly reports and regular updates, along with recommendations for implementing the oversight by the Civilian Review Board. 		✓

Recommendations	Progress	Complete	In Progress
Contract with an external agency to survey the community's perception of the CPD and provide feedback twelve months after implementing the Commission's recommendations-(Rec. # 20).	<ul style="list-style-type: none"> • Second or third quarter 2012 (following in-service trainings) Cleveland residence will be surveyed to evaluate the communities perception of the CPD. 		✓
Complete a caseload evaluation in the Sex Crimes Unit twelve months after implementing the Commission's recommendations-(Rec. # 21).	<ul style="list-style-type: none"> • Wilson Research Strategies will begin their audit in 2011. The expectation is that evaluation process with Wilson will take 18 months to 2 year. 		✓
Continue to support criminal justice initiatives that are currently underway in Cleveland and the County-(Rec. # 22).	<ul style="list-style-type: none"> • Divisions of Police representatives are currently supporting criminal justice initiatives. • Chief McGrath is co-chair of the Family Justice Center Project. • Division of Police applied for a grant from US Department of Justice to look at strategic approach to Sexual Assault Evidence Kits. Partners will be CRCC, BCI&I, Cuyahoga County Coroner's office, Cuyahoga County Prosecutor's office, Sexual Assault Nurse Examiners, CSU. • Chief McGrath is serving on the Advisory Board of the Defending Children Initiative, a planning grant which will address the needs of children exposed to Domestic Violence. 	✓	
Implement a community awareness, relations and education campaign-(Rec. # 23).	<ul style="list-style-type: none"> • The Division of Police is currently coordinating with Channel 20. • Awareness video on Domestic Violence started June 21, 2010. • Awareness video on Sexual Assault started June 28, 2010. • Awareness video on Missing Persons started July 5, 2010. 	✓	

Recommendations	Progress	Complete	In Progress
Partner with grassroots organizations to communicate with and educate the community-(Rec. # 24).	<p>The Bureau of Community Policing has developed and implemented the following:</p> <ul style="list-style-type: none"> • Two brochures created and distributed: “Missing and Exploited Children! What You Can Do?” and “Personal Safety Tips for You, Your Family and Your Community!” • Created presentation entitled, “What You the Citizen Should Expect from the Division of Police-Missing Persons Investigations.” • The brochures and presentation are posted on the City of Cleveland website, and have been presented to community meetings, expos, and crime fairs. 	✓	
Improve partnerships with the media to enlist their assistance in missing persons and sex crimes cases-(Rec. # 25).	<ul style="list-style-type: none"> • Missing Persons update transmitted to all media outlets every week on Tuesday. 	✓	
Implement recommendations from the study of the Sowell case conducted by the Federal Bureau of Investigation’s Behavioral Analysis Unit-Rec. # 26).	<ul style="list-style-type: none"> • This recommendation will not be addressed until the prosecution of the crimes is completed. 		✓